**AM SHIFT REPORT FROM SATURDAY NOV 22, 2013**

**START:**

* Arrival:43
* Departures:56
* Rooms to be Sold:51
* Rate:149/169
* Occupancy:A:66% P:70%

**END**

* Arrival:43
* Departures:0
* Occupancy:78.7%
* Rooms to be sold:44
* Rate:119 FALL BACK RATE 129/159

**Employee Rates Reservations:** 3

**Redemption Reservation: 2**

**Hilton Honors and arrivals blocked:** YES

**Groups scheduled to arrive: NONE**

**Room with late check out:**

**Service Recovery**

**SHIFT REPORT:**

**BEGINNING SHIFT : 0 PACKAGES**

2 PACKAGES FOR CHRIS FLORES-GUEST CHECKED OUT--PACKAGES ARE IN THE BACK OFFICE

**ENDING SHIFT:  0 PACKAGES**

**LETTER MAIL:**

**Shuttle Services**

**Issues that require Follow-Up.**